

## Taschereau residents are very satisfied with garbage removal services and municipal aqueducts

Within the framework of the survey on the New Rural Economy carried out in the summer of 2001, residents of Taschereau were questioned on the quality of the services offered in their municipality. The respondents then identified on a scale from 1 to 5, where 1 means “of very poor quality” and 5 signifies “of very good quality”, their appreciation of various community services such as schools, the police force and recreational services.

From a total of nine evaluated services, the quality of seven of them was considered “acceptable” to “good” by more half the respondents. These 7 services were: fire-protection (average of 3.97), garbage removal (3.95), elementary schools (3.89), municipal aqueducts (3.57), high schools (3.46), police force (3.26) as well as

municipal sewers (3.20). The services having received a lesser degree of appreciation were recreational services such as arenas, hiking trails, playgrounds (2.90) and recreational programs which included swimming lessons, minor hockey and walking clubs (2.34). In this regard, the results obtained elsewhere in the province and in the rest of the country show a much higher degree of satisfaction (nearly 50%) with their recreational services and programs.

The quality of the municipal services in Taschereau was also

evaluated according to the improvements perceived by residents over the last five years. A scale from 1 to 5 was still used, but this time, 1 meant that the service was “much worse” and 5 that it was “much better”. The results revealed that, for the majority of the services, quality had remained the same during the last few years. The averages all ranged between 2.37 and 3.43, which indicates an absence of changes.

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